



## MIT SIS SELECTION LAGUNA

# Hotel Description 2026

The premium 5\* ultra-all-inclusive beach resort in Crete

- Mitsis Selection
- 5\* ultra-all-inclusive 24h
- Heated outdoor pools
- 5 themed à la carte restaurants, 3 food outlets & 7 bars opened daily
- Prime location next to a beach and conveniently close to Heraklion Airport
- Award-winning resort



### Overview

Mitsis Selection Laguna is the richest ultra-all-inclusive 24h 5\* beach resort in Crete and member of Mitsis Selection, with 351 luxurious rooms and a majestic pool landscape. Experience a delightful escape with 5 themed à la carte restaurants, 7 inviting bars, and a Venice-style pool landscape that sets the scene for unforgettable moments. Guests can unwind at the state-of-the-art spa, enjoy premium concierge and transfer services, and immerse themselves in a world of comfort, flavours, and heartfelt hospitality. Every detail is crafted to offer a seamless and enriching holiday experience.



# MIT SIS SELECTION LAGUNA

## Address

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Anissaras, Crete, Greece  
Post Code: GR-70014  
Longitude: +35°20'17.99"  
Latitude: +25°22'27.36"  
Tel: +30 28970 25790  
E-mail: [laguna.info@mitsis.com](mailto:laguna.info@mitsis.com); [laguna.res@mitsis.com](mailto:laguna.res@mitsis.com)  
Website: [www.mitsis.com](http://www.mitsis.com)

## Other Information

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Year of construction: 2011  
Number of Buildings: 17  
Number of floors: Main Building 3 floors  
Number of floors: Bungalows 1 or 2 floors  
Lifts: 2 Main Building  
Beach: Sandy/pebbles

## Distances

Airport: 22 km  
Port: 24 km  
Heraklion town: 24 km  
Hersonissos: 3 km  
Ag. Nikolaos: 45 km  
Beach: in front of the hotel  
Bus stop: in front of the hotel  
Mitsis Rinela: Kokkini Hani, 15 km  
Mitsis Royal Mare: 0.4 km  
Mitsis Cretan Village: 0.1 km

## Awards & certifications

Official rating: 5-star  
Mitsis Premium Collection  
Bike Friendly Hotel by NATTOUR in cooperation with the Hellenic Society for the Protection of Nature (EEPF)  
Eco-label, Blue Flag by the Foundation for Environmental Education (FEE)  
Eco-label, Green Key by the Foundation for Environmental Education (FEE)  
ESG Sustainability Certificate HotelCheckBio by HotelCheck **New**  
Greek Breakfast, certified by TÜV Hellas and officially awarded by the Hellenic Chamber of Hotels  
Health First Protocol by the Hellenic Chamber of Hotels  
ISO 14001 by TÜV Hellas (TÜV Nord) **New**  
ISO 22000 by TÜV Hellas (TÜV Nord)  
Safe Restart Certification by TÜV Hellas (TÜV Nord)  
Travelife Gold by the Association of British Travel Agents (ABTA) **New**



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Multiple times awarded by Agoda, Booking.com, Coral Travel, Starway World Best Hotels Awards, Holiday Check, Hotels.com. Kayak, Trip Advisor

### Accommodation

Designed with style and passion for luxury, the superior rooms are the best place to host your holiday experience. All necessary equipment and amenities are there to make your stay pleasant and comfortable. The hotel consists of 351 rooms in total - 182 bungalows, 52 standard and 115 family rooms, 1 Presidential & 1 Royal suite with private pools, 34 of the bungalows are surrounded by the Laguna Lake, 19 dispose outdoor whirlpool Jazzi and 10 sharing pools.



#### **351 rooms in total**

- 29 Twin Land View
- 4 Twin Land View Customized for mobility needs
- 19 Twin Sea View
- 93 Bungalows Garden View
- 74 Bungalows Sea View
- 15 Bungalows Sea View with outdoor Whirlpool Spa (JAZZI)
- 58 Family Garden View
- 43 Family Sea View
- 10 Bungalows Family Sharing Pool
- 4 Bungalows Family Garden View with outdoor Whirlpool Spa (JAZZI)
- 1 Presidential Suite
- 1 Royal Suite

Twin room & Bungalow surface 28 m<sup>2</sup>

Family room surface 31 m<sup>2</sup>

Presidential suite surface 70 m<sup>2</sup>

Royal suite surface 110 m<sup>2</sup>



## MIT SIS SELECTION LAGUNA

### Comfortable Room Facilities

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#### **Twin rooms & Bungalows**

Air-conditioning with individual control / Heating

Bathroom with bathtub and/or shower

Beach / pool towels in the room (free of charge)

Coffee & Tea making facilities, with complimentary instant coffee and tea included, daily refilled

Direct dial telephone

Drying rack

Individual balcony or terrace with furniture for 2 people

Magnetic/electronic keys

Mini bar (2 bottles of still water 1,5lt, 2 bottles of sparkling water 0,33ml, 2 Coca Colas 330ml, 2

Fanta lemon 330ml, 2 Fanta Orange 330ml, 2 Sprite 330ml, 2 bottles of beer, 3 bottles of wine, Red – Rose – White) refilled daily, complimentary

Natural lighting & full room obscuration possibility

Nespresso coffee machine with daily restocked coffee 4 capsules (free of charge)

Personal amenities (laundry bag, sewing kit, envelope, stationery, shoehorn, shoe brush)

Room furniture: bedside table, boudoir with mirror, coffee table, luggage rack, waste bin

Room service 24h upon request (tray charge €10)

Safe deposit box (free of charge)

50" Smart IP TV, with possibility to connect to NETFLIX account.

Twin bed & sofa that can be used as 3rd bed

Free high speed Wi-Fi Internet connection

15 Bungalows Sea View with outdoor Whirlpool Spa (JAZZI), with 2 sunbeds, umbrella & hanging swing chair

#### **Bungalow Family Rooms**

All the above +

Wooden partition with a sliding door, separating the room into 2 sleeping areas, one with a twin bed and another with 2 single beds

Second TV, 44" Smart IP TV, with possibility to connect to NETFLIX account.

10 Bungalows Family Garden View with Sharing Pool, 2 sunbeds & umbrella

4 Bungalows Family Garden View with outdoor Whirlpool Spa (JAZZI), 2 sunbeds, umbrella & hanging swing chair



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### **Presidential & Royal Suites**

All the above mentioned in the Bungalows & Twin rooms paragraph +

Presidential: 1 bedroom & 1 living room

Royal suite: 2 bedrooms with bathrooms & 1 living room

Second 50"TV

Private pool (heated)

Living room

Mini Bar with spirits (750 ml bottles of Whiskey & Vodka, international brands)

Sea View

4 Sunbeds, umbrella & hanging swing chair

Free room service 24h

### **Luxurious Bathroom Amenities**

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Bathroom amenities (soap, foam bath & shampoo, hand & body lotion, hair conditioner)

Bathrobe, towels and slippers

Bathtub with anti-slipping surface and safety handles

Cosmetic items (head caps, cotton pads, ear cotton, nail file, hygienic bags, tissues)

De makeup

Hair dryer

Magnifying mirror

Mirror with adjacent accessible socket

Scale

Sewing kit

Telephone



## MIT SIS SELECTION LAGUNA



### Food & Beverage Facilities

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#### Breakfast

Main restaurant (specialized in Greek, Mediterranean and international cuisine with extended show cooking.)

#### Brunch

Served at Fish à la carte & Italian à la carte restaurant (reservation required)

#### Lunch

Main restaurant

Cretan à la carte restaurant; reservation required

Italian à la carte restaurant; reservation required

Pan Asian à la carte restaurant reservation required

#### Dinner

Main restaurant (specialized in Greek, Mediterranean and international cuisine with extended show cooking.)

Pan-Asian à la carte restaurant; reservation required

Cretan à la carte restaurant; reservation required

Fish à la carte restaurant; reservation required.

Italian à la carte restaurant; reservation required

Pop Up Grill Restaurant, reservation Required



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### **Other F&B Facilities**

Pop up Grill restaurant operating in July – August, twice/week (adults-only)  
Creperie/Gelateria (free sitting)  
All Day Bar  
Laguna Pool Bar (near the main swimming pool)  
Theatre Pool Bar (near the beach and the amphitheatre)  
Night bar with show cooking  
Snack Beach Bar  
Wine, Champagne & Sushi Bar  
Pizza snack bar

### **Additional F&B offerings**

24 hrs All-inclusive service  
Anniversary & Birthday Packages through online Concierge Platform  
Banquet & wedding service (at extra charge)  
BBQ (Every Sunday)  
Brunch at the Fish à la carte & Italian à la carte restaurant (08:30 - 11:30)  
Cotton candy cart  
Diet meals (upon request)  
Espresso, cappuccino and a variety of coffee served during breakfast  
Freshly squeezed orange juice during breakfast  
Greek breakfast  
Variety of healthy options  
Kids' meals  
Late dinner / Early breakfast buffet  
Online table reservation for theme restaurants  
Pool party weekly in July – August  
Popcorn cart  
Premium homemade ice-cream at the pool bars, the main buffet and creperie  
Room Service 24h (at extra charge)  
Slush at the pool bars  
Snack corner at the Theatre Pool Bar offering hot dogs / smoothies & snacks  
Table service, signature cocktails, international premium spirits and wine selection from Greek & international vineyards  
Themed nights at the main restaurant (Greek, Spanish, Mexican, American, Asian, Mediterranean & Cretan)  
Vegetarian / vegan options at the main restaurant / food consultant service for special diet requests  
Waiter service around the pools and beach  
Wine tasting



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### **Candlelight dinner by the beach or at the dome of the main building**

With limited availability (at extra charge); table reservation required through online table reservation available at Concierge platform.

### **Recreation: Sports & Entertainment**

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#### **Swimming**

Main outdoor swimming pool with fresh water, heated & supervised by lifeguard from 08:00 to 20:00 (July & August)

A complex of 3 swimming pools open from 10.00 – 18.00

Active pool with water slide & Kids swimming pool (both with fresh water and heated) from 10:00 to 18:00, supervised by lifeguard

Swimming lessons (free of charge)

#### **Other leisure activities**

Air hockey (at extra charge)

Beach volley

Billiards (at extra charge)

Darts

Electronic games room (at extra charge)

Fitness Room

Table tennis

Table football (at extra charge)

1 tennis court with artificial grass

1 mini soccer court with artificial grass

Water sports centre with canoes, pedals and wind surfing (certified holders) – External provider at an extra charge

Wellness services - holistic well-being consulting on exercise and diet (free of charge)

#### **Wellness (Zeen) Spa (External provider at extra charge)**

Indoor swimming pool with sea water

Indoor Whirlpool Spa

Body treatments

Face treatments

Hairdresser

Hammam

Manicure-Pedicure

Massage



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### **Entertainment**

Entertainment day and night by multilingual recreation teams – for sports activities, events and kids.

Event planner / entertainer to organize activities and shows

Gymnastics, aerobics, games, sketches, and shows

Local community events support

Professional DJ regularly on the decks

Special events are organized regularly.

### **For Our Little Ones**

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#### **Children Facilities/services**

Babysitting for kids aged 4+ (at extra charge)

Heated children pool with fresh water

Highchairs

Games corner (at extra charge)

Kids club which operates daily.

Playground

Recreation program and children disco

Teens Club with outdoor activities (July & August)

Waterslide

#### **Infant amenities**

Baby cot

Baby highchairs in the restaurant

Bed protective barrier

Sterilizer

Microwave corner

Baby bath





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### Hotel Facilities & Services (A-Z)

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#### **Facilities**

Air-conditioning/heating in all hotel areas  
Outdoor Amphitheatre  
ATM machine at the lobby  
Cards corner air-conditioned  
Fitness room (free of charge)  
Small library  
Lifts in the main building  
Outdoor parking area within the hotel premises (free of charge)  
Parking area for bus  
Pool access elevator for guests with mobility needs  
Salon de beauté with facial and limbs treatments, make-up and waxing services (Within Spa at extra charge)  
Shopping arcade with mini market, souvenir shop & jewellery shop, boutique  
TV area air-conditioned  
Wellness centre with Whirlpool Spa, hammam and various face & body massages (at extra charge)

#### **General services**

Babysitting for kids aged 4+ upon request (at extra charge)  
Car, motor bike and bicycle rental (at extra charge)  
Club cars for internal transfer  
Concierge service  
Groom / Baggage hold / Luggage storage  
Currency exchange service  
Daily newspapers and magazines (at extra charge) located in the mini market  
Environmental awareness and training program  
Florist on call (at extra charge)  
Free transfer from and to Heraklion Airport only for online bookings through [www.mitsis.com](http://www.mitsis.com)  
Hotel directory in 3 languages available via QR code  
Hotel shops (at extra charge)  
Laundry, dry-cleaning & ironing service (at extra charge)  
Lifeguards by the pools and beach  
Medical cover - Doctor on call 24h /or in house in certain hours (at extra charge)  
Multilingual Staff  
Online concierge to book hotel services, transfers & excursions.  
Online table reservation for theme restaurants  
Photographer service (at extra charge)  
Reception 24h  
Romantic breakfast in the room (upon request & at extra charge) through Online Concierge Platform  
Room service upon request (at extra charge per tray)



## MIT SIS SELECTION LAGUNA

Security 24hrs  
Service by the beach and pools  
Turndown service  
Wake up service.  
Free high speed Wi-Fi Internet connection

### **Services upon request & upon availability (at extra charge)**

Pillow choice (hypoallergenic, Anatomic)

### **Business services**

Conference Room - 400 pax  
Photocopy service  
Free high speed Wi-Fi Internet connection

### **With compliments for our guests**

Gift to all guests upon arrival  
Gift to all kids according to age group upon arrival  
Special gifts according to tier for Storytellers by Mitsis guests in the room one day before departure

### **Credit cards**

Visa, MasterCard, Amex, Maestro

Additional climate crisis resilience fees of 15€ (April-October) and 4€ (November-March) per room, per day, will be collected upon arrival at the check-in (subject to government policy).